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Dear Client,

We appreciate your continued collaboration with The Pathology Laboratory and aim to inform you about important updates that may impact your testing procedures.

Recent observations indicate that many insurance companies are not providing coverage for Bacterial Vaginosis, Chlamydia, and Gonorrhea testing when ordered for screening purposes. To ensure accurate billing and avoid potential issues with reimbursement, we kindly request your attention to the following:

1. **Symptomatic Diagnosis Codes:** When ordering tests for Bacterial Vaginosis, Chlamydia, and Gonorrhea, please use symptomatic diagnosis codes rather than screening codes. This adjustment is crucial to align with insurance requirements and increase the likelihood of coverage.
2. **Avoid Screening Purposes:** We strongly advise against ordering these tests solely for screening purposes. Insurance providers are increasingly scrutinizing claims related to screening situations, and coverage may be denied.

By adhering to these guidelines, you will contribute to the smooth processing of orders and help ensure patients receive the coverage they deserve.

If you have any questions or concerns regarding this update, please do not hesitate to contact Ashleigh at 337.312.1241 or abailey@thepathlab.com. We appreciate your attention to this matter and your ongoing commitment to providing quality healthcare services.

Thank you for your cooperation.

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