



**The Pathology Laboratory (APMC)**  
830 West Bayou Pines Dr.  
Lake Charles, LA 70601  
(337) 436-9557 Fax (337) 312-1311  
[www.thepathlab.com](http://www.thepathlab.com)

Lehrue Stevens, Jr., M.D., Emeritus  
Gault Townsend, M.D., Emeritus  
Regina Burton, M.D.

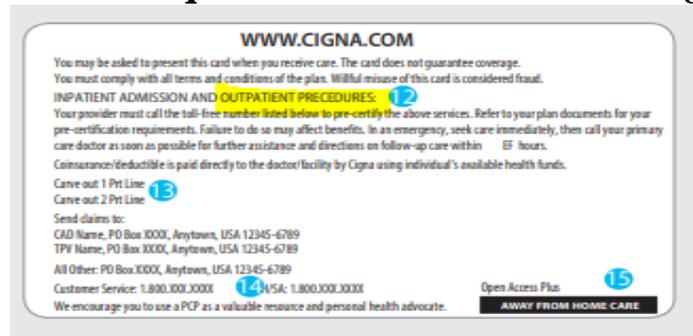
Paula Eapen, M.D.  
Brandi Kelly, M.D.  
Thad Primeaux, M.D.

Stephanie Richard, M.D.  
Robert Rumsey, M.D.  
John VanHoose, M.D.

To: All Clients

Date: January 31, 2019

Re: **Cigna Precertification Requirements for Factor testing**



We have recently learned that Cigna requires precertification for Factors II, V, and VIII testing when the patient's insurance card states "**Outpatient Procedures**" on the back of the card. In this case, the client must follow the instructions below:

- 1) Complete the attached Genetic Testing Recommendation Form.
- 2) Fax it to Cigna at 1.855.245.1104. Cigna will contact the ordering physician stating when testing is approved.
- 3) Once testing is approved by Cigna, send the patient to The Path Lab with lab orders and approval document from Cigna for testing.

If testing is ordered without precertification approval and Cigna will not reimburse for testing, the patient will receive a bill from The Path Lab.

If you have any questions, please contact the Clinical Lab Manager, Nicho Bourque, at [nbourque@thepathlab.com](mailto:nbourque@thepathlab.com) or 337.312.1280.

Thank you for your cooperation.